

Frequently asked questions:

When will I be contacted about my before/aftercare needs?

Once you have registered and completed the Emergency Form, you will be contacted by our department with a start date. PLEASE DO NOT DROP YOUR CHILD OFF WITHOUT PRIOR AUTHORIZATION.

What is the payment schedule and can I cancel anytime?

You will be billed in 10 equal payments, with one divided in half between August and June. You can change or cancel your childcare services at anytime but these requests must be submitted before the 1st of the month or with at least 48 hours notice before the change.

Why can't I add new siblings to my account when I re-register my existing child?

All siblings need to be added by the site administrator. Please email their names and birth dates directly to the email above and then you will be notified when you can log in to complete registration.

I need to change my contact information. Can I make changes?

You can change your personal information at anytime however, spouse or emergency contact info can only be changed by the site administrator. Please email us above.